

COVID-19 Update

We are thrilled to welcome all our new and existing patients back into the office!

As per the Ontario Ministry of Health and Royal College of Dental Surgeons of Ontario, we are now permitted to re-open for all dental treatments! Our practice undertakes industry best-in-class infection prevention and control measures, and we strongly believe that with sufficient protective measures in place, a dental practice represents a safe and low-risk environment for our patients.

We will be reaching out to confirm appointments and to re-book those who had appointments cancelled. If you have a dental emergency, please call us at (905) 275-8689.

We take your health and the health of our staff members seriously. We have a number of systems in place throughout our practice to protect you and staff members. Here are a few of the precautions we take every day.

Pre-Screening

We will continue to pre-screen patients using the latest guidelines from the Government of Ontario and the Royal College of Dental Surgeons of Ontario. The initial pre-screening will take place over the phone and you will be assessed again when you arrive at the office and your temperature will be checked with a non-contact infra-red thermometer. We ask that all patients who are feeling sick to please reschedule. You should wear a face covering while in the office and you'll be provided with a mask if you don't have yours.

Social Distancing

We have arranged the schedule to reduce wait times. Please make every effort to arrive on time for your appointment. If you encounter another patient or staff member, please do your best to maintain six feet/two meters of space between you at all times.

When you arrive for your appointment and park your vehicle, please call us and we let you know when to walk in to avoid face to face contact with other patients as much as possible and limit the number of people in our reception area.

We ask you to sanitize your hands with ABHR (Alcohol-Based Hand Rub) 70-90% upon entry into our office-available at entrance.

We will provide you a 1% Hydrogen Peroxide or Povidone-Iodine disinfecting rinse to be swished for 60 seconds at the start of every dental procedure.

Office Disinfection

High touch surfaces like counters & doorknobs throughout the office are wiped down regularly. Magazines, coffee bar and toys have been removed. Between patients, the operatories are cleaned and disinfected, and surface barriers are replaced.

Sterilization

All instruments are either disposable or thoroughly sterilized between patients. We are honoured to uphold rigorous best in-class sterilization procedures at our office at all times.

Air Purification

We have had surgical-grade air purification systems to clean the air in the office. These filtration systems use various filters like HEPA filters and UV radiation to kill airborne pathogens including viruses, fungi and bacteria and interestingly, they are very effective against COVID-19 Virus.

Personal Protective Equipment (PPE)

All our dental healthcare professionals wear personal protective equipment to protect themselves and patients. Based on type of procedures to be performed different levels of PPE like N95 masks, head covers, surgical gowns, shields, goggles, surgical gloves, shoe covers may be used, so you may see a different appearance when you are being treated.

In addition to various barriers, all staff will be wearing masks throughout the office, and for your comfort, we encourage you to bring your own. Otherwise, you will be offered a mask upon entry.

Please do not wait for us to call you, you may call us at anytime to schedule your appointment. If you have any questions or concerns, please do not hesitate to contact us.

Sincerely,

Dr. Ariana and the Bloor Street Dental Team